

REASONABLE AND CUSTOMARY CHARGES

The fees for certain services may vary from one provider to another, and even from one Canadian province to another.

Insurance companies monitor market charges to establish a list of “reasonable” charges for every service, which corresponds to the average cost of a particular treatment.

The established amounts represent the maximum reimbursement made by the insurance company for a given service. If your provider charges more than the established amounts, you must pay the difference.

To find out about the services covered by your plan, consult your Member Portal.

The new customary and reasonable fees take effect as of February 3, 2025.

USUAL AND CUSTOMARY FEES - HOURLY RATE*

*PLEASE NOTE A MAXIMUM OF 2 HOURS PER VISIT IS ALLOWED

Specialists	BC	AB	SK	MB	ON	QC	NB	NL	NS	PE	NU	YT	NT
Audiologist	\$150	\$150	\$120	\$131	\$295	\$130	\$130	\$130	\$130	\$130	\$155	\$146	\$145
Counsellor	\$225	\$220	\$180	\$210	\$260	\$170	\$200	\$190	\$210	\$210	\$195	\$191	\$182
Educational psychologist	\$225	\$211	\$180	\$195	\$284	\$174	\$177	\$196	\$190	\$180	\$190	\$188	\$190
Kinesitherapist	\$132	\$123	\$123	\$123	\$132	\$123	\$123	\$123	\$123	\$123	\$123	\$123	\$123
Marital/family therapist	\$225	\$220	\$180	\$210	\$260	\$170	\$200	\$190	\$210	\$210	\$180	\$180	\$180
Massage therapist	\$135	\$140	\$120	\$124	\$130	\$130	\$120	\$120	\$121	\$120	\$120	\$120	\$121
Orthotherapist	\$135	\$140	\$110	\$110	\$130	\$130	\$115	\$115	\$115	\$105	\$110	\$100	\$100
Osteopath	\$160	\$151	\$145	\$141	\$175	\$130	\$140	\$140	\$140	\$123	\$122	\$129	\$126
Psychiatrist	\$225	\$200	\$200	\$200	\$225	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200
Psychoanalyst	\$200	\$200	\$200	\$200	\$218	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200
Psychoeducator	\$241	\$200	\$180	\$195	\$241	\$150	\$170	\$180	\$190	\$180	\$180	\$180	\$180
Psychologist	\$280	\$275	\$250	\$261	\$288	\$227	\$251	\$254	\$258	\$261	\$259	\$267	\$254
Psychotherapist	\$221	\$214	\$173	\$185	\$213	\$153	\$191	\$182	\$188	\$182	\$182	\$196	\$182
Social worker	\$178	\$198	\$157	\$159	\$183	\$153	\$152	\$163	\$169	\$153	\$151	\$161	\$158
Speech therapist	\$200	\$200	\$152	\$152	\$205	\$190	\$143	\$180	\$143	\$140	\$144	\$164	\$144

Reasonable and customary charges are subject to change without notice.

USUAL AND CUSTOMARY FEES - PER VISIT

Specialists	BC	AB	SK	MB	ON	QC	NB	NL	NS	PE	NU	YT	NT
Acupuncturist	\$155	\$155	\$130	\$130	\$150	\$115	\$125	\$125	\$135	\$125	\$185	\$130	\$185
Athletic therapist	\$165	\$165	\$150	\$150	\$160	\$125	\$115	\$110	\$135	\$110	\$165	\$111	\$165
Blood tests	\$77	\$106	\$106	\$106	\$44	\$52	\$27	\$106	\$106	\$106	\$106	\$106	\$106
Chiropractor	\$135	\$155	\$115	\$115	\$180	\$150	\$125	\$105	\$125	\$110	\$93	\$96	\$97
Dietician	\$227	\$195	\$180	\$170	\$175	\$185	\$170	\$150	\$170	\$150	\$150	\$217	\$156
Eye examination	\$150	\$155	\$202	\$150	\$175	\$145	\$142	\$140	\$155	\$140	\$140	\$140	\$140
Homeopath	\$185	\$180	\$200	\$165	\$225	\$125	\$140	\$135	\$165	\$135	\$220	\$220	\$220
Kinesiologist	\$149	\$139	\$130	\$139	\$130	\$130	\$130	\$130	\$130	\$130	\$130	\$130	\$130
Naturopath	\$305	\$305	\$240	\$260	\$300	\$205	\$205	\$200	\$215	\$180	\$240	\$240	\$240
Naturopath	\$305	\$305	\$240	\$260	\$300	\$205	\$205	\$200	\$215	\$180	\$240	\$240	\$240
Nutritionist	\$227	\$195	\$180	\$170	\$175	\$185	\$170	\$150	\$170	\$150	\$150	\$217	\$156
Occupational therapist	\$160	\$180	\$144	\$140	\$175	\$150	\$155	\$165	\$150	\$125	\$127	\$127	\$142
Physiotherapist	\$165	\$165	\$150	\$150	\$160	\$125	\$115	\$110	\$135	\$110	\$165	\$110	\$165
Physiotherapy technologists	\$155	\$155	\$161	\$102	\$161	\$116	\$102	\$96	\$102	\$102	\$140	\$107	\$140
Podiatrist	\$180	\$120	\$125	\$120	\$145	\$150	\$120	\$120	\$120	\$120	\$120	\$120	\$120
Pedicure	\$180	\$120	\$110	\$100	\$145	\$150	\$100	\$85	\$95	\$85	\$90	\$95	\$90

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